



BLUFORD HEALTHCARE  
LEADERSHIP INSTITUTE

# *Future Leaders in Healthcare*

The Bluford Healthcare Leadership Institute  
*2015 Annual Report*



## *A Message from the President*

*The Bluford Healthcare Leadership Institute (BHLI) is an intense professional development program for minority college sophomores and juniors who possess exceptional leadership potential. The BHLI is designed to expose students to today's challenging healthcare landscape. Through a series of speakers, experiential activities and visits, the BHLI nurtures the scholars' interest in healthcare as a potential career.*

*In partnership with national healthcare organizations, the BHLI coordinates internship opportunities for its scholars that allow them to build upon and apply their healthcare knowledge. The program highlights essential competencies including critical thinking, leadership, and entrepreneurship. BHLI scholars benefit from exposure to first-hand nurturing, mentoring and learning from healthcare leaders. It is my hope that these students will positively impact the future of healthcare.*

*It gives me great pleasure to present the 2015 cohort of the Bluford Healthcare Leadership Institute and to introduce the 2015 internship opportunities of the 2014 cohort of scholars.*

*John W. Bluford, III, MBA, FACHE*

*Pictured on cover:*

- Eugene Woods, President and COO of CHRISTUS Health*
- BHLI Scholars Judith Lovince and Brenda Carrillo*
- John W. Bluford, III and BHLI Scholar Diante Graves*
- Sylvester James, Mayor of Kansas City*

## Executive Summary

The Bluford Healthcare Leadership Institute (BHLI) is an intense professional development program designed to expose minority scholars with exceptional leadership potential to today's challenging healthcare landscape and to encourage the scholars' interest in healthcare professions. The Institute incorporates the dynamic business, cultural, and healthcare community of Kansas City, MO and leverages the national reputation of its president, John W. Bluford, III, to expose the participating scholars to mentors and experiences unique to this Institute. The BHLI enhances the scholars' knowledge, understanding, and practice of the key leadership traits increasingly required of leaders in the 21st century healthcare environment.

### Phase I:

- Phase I of the 2015 Bluford Healthcare Leadership Institute was held in Kansas City, MO from Sunday, May 31 through Friday, June 12.
- Students were recruited through a joint effort from BHLI staff members and designated school officials in charge of career placement programs at the respective universities. Interested students were required to possess a minimum GPA of 3.0, be a rising college sophomore/ junior, and be interested in a career in the healthcare field. In addition to the application, students were required to submit an official copy of their college transcripts, two professional letters of recommendation, and a short essay outlining their career goals and their interest in the BHLI.
- Seventy students expressed interest in the program. These 70 applications were reviewed by the President of the BHLI who interviewed and selected the fourteen most competitive applicants to participate.
- The 2015 class of the BHLI consisted of 14 college students, recruited from universities across the country including Fisk University, Florida Agricultural and Mechanical University, Lincoln University, North Carolina Agricultural and Technical State University, and the University of Missouri-Kansas City.

## 2015 Scholar Profile

### Schools Represented:

Fisk University (3)  
Florida Agricultural and Mechanical University (4)  
Lincoln University (1)  
North Carolina Agricultural and Technical State University (3)  
University of Missouri – Kansas City (3)

### Majors:

Agribusiness  
Biology  
Business Administration  
Facilities Management  
Health Sciences  
Nursing  
Pharmacy

Collective Grade Point Average  
for 2015 Scholars: 3.6

## Participating Universities/Colleges

### FISK UNIVERSITY – Nashville, TN

Since its founding in 1866 in Nashville, TN, Fisk University has provided an environment that has nurtured and challenged the minds of young people. Fisk's efforts to fashion the character of youth has enabled Fisk to achieve national recognition for its outstanding results in developing young student leaders. Fisk University is one of four Historically Black Colleges and Universities to earn a tier one ranking on US News & World Report's 2015 list of Best National Liberal Arts Colleges. Fisk has also received recognition for its ability to put students, many of whom are the first generation of their families to receive higher education, on the pathway to academic success. A recent National Science Foundation study revealed that Fisk alumni have earned more doctoral degrees in the natural sciences than African American graduates from any other college or university in the nation. Fisk is also the number one producer of African Americans who obtain their master's degree in physics. Fisk has been recognized for its success in graduating students by the Chronicle of Higher Education, Princeton Review's Best 368 Colleges and The Washington Monthly.



#### Aishat Gambari

**Major:** Biology

**Expected Graduation Date:** May 2016

**Future Aspirations:** Upon earning her undergraduate degree, Aishat plans to attend medical school where she will train to become an Obstetrician and Gynecologist. Her goal is to one day operate a global healthcare organization where the needs of women are met while acknowledging their religious and cultural beliefs. Aishat also hopes to pioneer public organizations that would encourage and sponsor STEM education of gifted students in the United States. Aishat is currently exploring her interest in biomedical research.



#### Khrystopher Hatch

**Major:** Business Administration (Minor in Film Studies)

**Expected Graduation Date:** May 2018

**Future Aspirations:** Khrystopher has an interest in music and storytelling through the visual media and wants to continue his work of writing and producing films and music. He is considering varying options for his post-graduate studies and welcomes the opportunity to learn of ways to use his talents in the healthcare industry. Khrystopher also has an interest in natural wellness and holistic medicine and the use of these healing methods in the current healthcare landscape. He is intrigued by the concept of using positive aesthetics as a healing technique.





## Onajh' Porter

**Major:** Business Administration (Minor in Financial Economics)

**Expected Graduation Date:** May 2016

**Future Aspirations:** After completing his undergraduate studies, Onajh' plans to pursue a Masters of Business Administration with a concentration in Marketing or Telecommunications. Upon completion, he plans to spend several years in the financial services industry gaining valuable skills and experience that will benefit him in his future entrepreneurial endeavors. Onajh' would like to launch a not-for-profit organization to provide counseling and mentoring for young men and women, especially in the area of financial literacy. Onajh' welcomes the opportunity to explore varying roles within the healthcare industry where he can contribute using his financial background.



*2015 BHLI Scholars  
pictured at Cerner  
Corporation  
Headquarters*

## FLORIDA AGRICULTURAL AND MECHANICAL UNIVERSITY - Tallahassee, FL

Florida Agricultural and Mechanical University, commonly known as Florida A&M University or FAMU, is a public, historically black university in Tallahassee, Florida. Founded in 1887, it is the largest historically black university in the United States by enrollment. FAMU is dedicated to the advancement of knowledge, resolution of complex issues, and the empowerment of citizens and communities. The University provides a student-centered environment consistent with its core values. The faculty is committed to educating students at the undergraduate, graduate, doctoral and professional levels, preparing graduates to apply their knowledge, critical thinking skills and creativity in their service to society. FAMU's distinction as a doctoral/research institution will continue to provide mechanisms to address emerging issues through local and global partnerships.



### Nahshon Deering

**Major:** Facilities Management

**Expected Graduation Date:** May 2017

**Future Aspirations:** After earning his undergraduate degree, Nahshon plans to pursue his Masters in Business Administration before beginning a career in facilities management. He is specifically interested in the operation and management of a multipurpose facility. Nahshon looks forward to exploring opportunities in the healthcare industry where he can use his talents and focus to efficiently manage both the operations and workforce of an organization.



### Wendell Hutchings

**Major:** Pharmacy (Minor in Biology)

**Expected Graduation Date:** May 2019

**Future Aspirations:** After receiving his Doctor of Pharmacy, Wendell plans to establish himself as a clinical pharmacist and would like to specialize in nutritional support for those he serves. After achieving these goals, Wendell plans to return to the field of Academia to teach and inspire a future generation of pharmacists.

*Many of the BHLI activities required the scholars to collaborate, allowing us to play off each others' strengths. We not only successfully completed team activities and tasks, but we also built relationships that will last longer than the two week Institute.*

*~Nahshon Deering, Florida Agricultural and Mechanical University*



### Judith Lovince

**Major:** Pharmacy

**Expected Graduation Date:** May 2019

**Future Aspirations:** Judith plans a career as a research pharmacist after earning her Doctor of Pharmacy. Her field of research will focus on identifying a cure for HIV/AIDS. Judith aspires to work to eliminate healthcare disparities and to create a healthcare system that is accessible and affordable to all.



### Briana Showers

**Major:** Nursing

**Expected Graduation Date:** December 2016

**Future Aspirations:** As a future healthcare professional, Briana is excited to enter the field of nursing where she will have extensive direct patient contact. She is passionate about nursing, especially cardiac nursing. Because of her exposure to Behavioral Health during the BHLLI, she has also become interested in the field of mental health. After obtaining her bachelor's degree, Briana plans to continue her studies to become a nurse practitioner. As she expands her horizons, she would eventually be interested in working as a traveling nurse and pursuing nursing management opportunities.

## LINCOLN UNIVERSITY - Jefferson City, MO

Lincoln University, established in 1866, is a Historically Black College and University that provides educational opportunities including theoretical and applied learning experiences to a diverse population, both residential and non-residential, within a nurturing, student-centered environment. Lincoln University engages in a variety of research projects and offers numerous public service programs in addition to providing an array of academic programs.



### Diante Graves

**Major:** Agribusiness (Minor in Marketing)

**Expected Graduation Date:** May 2017

**Future Aspirations:** Diante desires to practice the leadership skills he gained at the Institute and explore ways to incorporate his interests within the healthcare industry. He seeks to inspire others to pursue their goals through an entrepreneurial spirit and desires to be the first in his family to operate a successful business. Diante plans to build an academic enrichment center for the minority youth in his hometown of Kansas City and to encourage young minority students to choose impactful and diverse career fields.

## NORTH CAROLINA AGRICULTURAL AND TECHNICAL STATE UNIVERSITY – Greensboro, NC

Founded in 1890, North Carolina Agricultural and Technical State University is a public, high research land-grant university committed to exemplary teaching and learning, scholarly and creative research, and effective engagement and public service. The University offers degrees at the baccalaureate, master's and doctoral levels and has a commitment to excellence in a comprehensive range of academic disciplines. This Historically Black College's unique legacy and educational philosophy provides students with a broad range of experiences that foster transformation and leadership for a dynamic and global society.



### Carla Jones

**Major:** Biology

**Expected Graduation Date:** May 2017

**Future Aspirations:** Carla plans to attend medical school and specialize in dermatology. In her practice, she desires to develop programs that will empower adolescent girls to possess a positive self-image. Her mission to help others stems from personal self-confidence issues she faced as a youth dealing with skin diseases.



### Kayla Mayes

**Major:** Biology

**Expected Graduation Date:** May 2017

**Future Aspirations:** In addition to Kayla's goal of becoming a board-certified primary care physician, she would also like to earn a master's degree in public health. Kayla aspires to serve in rural or underserved communities where she can provide quality care to those community members. Eventually, she would like to use her experiences as a practicing physician to aid in the improvement of the nation's healthcare system and its policies. Kayla also plans to contribute to publications on clinical research and community based participatory research.



### Imanni Salters

**Major:** Biology

**Expected Graduation Date:** May 2017

**Future Aspirations:** Upon completing her undergraduate studies, Imanni plans to attend medical school and specialize in Anesthesiology. After receiving her medical degree, she would like to serve with Africa Mercy Ships before beginning her own initiative to ensure equitable care for individuals who otherwise would not have access to medical services and proper nutrition.



*I am still in disbelief of all the exciting places that I visited and the influential people that I met during the Institute. I truly believe that I may not understand the full value of what I experienced for years to come.*

*~Imanni Salters, North Carolina Agricultural and Technical State University*

## UNIVERSITY OF MISSOURI - KANSAS CITY – Kansas City, MO

Since the school's chartering in 1929, UMKC has become one of the Midwest's leading urban research universities. It is committed to research that changes the world -from discoveries at the School of Biological Sciences to the educational innovations developed at the Institute for Urban Education to the advances at Hospital Hill. In addition, UMKC's sustainability leadership has resulted in local and national recognition.



### **Brenda Carrillo \***

**Major:** Pre-nursing (Minor in Child Development)

**Expected Graduation Date:** May 2018

**Future Aspirations:** Learning to cope with an autistic sibling was a major factor in Brenda's choice to enter nursing school to train as a pediatric nurse. After earning her nursing degree, Brenda desires to work at a pediatric hospital before returning to school to earn her master's degree. Brenda would like to focus her work on serving children with disabilities.



### **Matias Hindsman**

**Major:** Health Sciences

**Expected Graduation Date:** May 2017

**Future Aspirations:** After earning his bachelor's degree, Matias plans to pursue his master of public administration. His interest in the field of healthcare focuses on developing and expanding programs for scientific research as he has a strong passion for medical discoveries. Matias looks forward to giving back to his community as he develops in his professional career.



### **Imani Taylor**

**Major:** Biology and Psychology

**Expected Graduation Date:** May 2018

**Future Aspirations:** After receiving her undergraduate degrees, Imani plans to intern at a center specializing in neuroscience. After gaining valuable experience in the field, she plans to enter either medical school to become a physician or a graduate program to become an occupational therapist or physical therapist. Imani envisions herself working with either children (birth-18) or adults (55+) who live with brain and nervous system disorders to help them overcome or manage any related complications. Imani is also interested in work related to the early detection of such disorders.

## Typical Day at the Institute

The scholars began most days at the University of Missouri-Kansas City, the Kauffman Foundation Conference Center, or the Stowers Institute for Medical Research. They learned healthcare lessons from some of the most renowned leaders in the field.

The students also were exposed to a number of Kansas City venues including:

Cerner Corporation

Federal Reserve Bank of Kansas City

City of Kansas City, MO Health Department

Operation Breakthrough

Truman Medical Centers

Truman Medical Center Behavioral Health

In addition, the BHLI scholars enjoyed themselves at the following recreational outings:

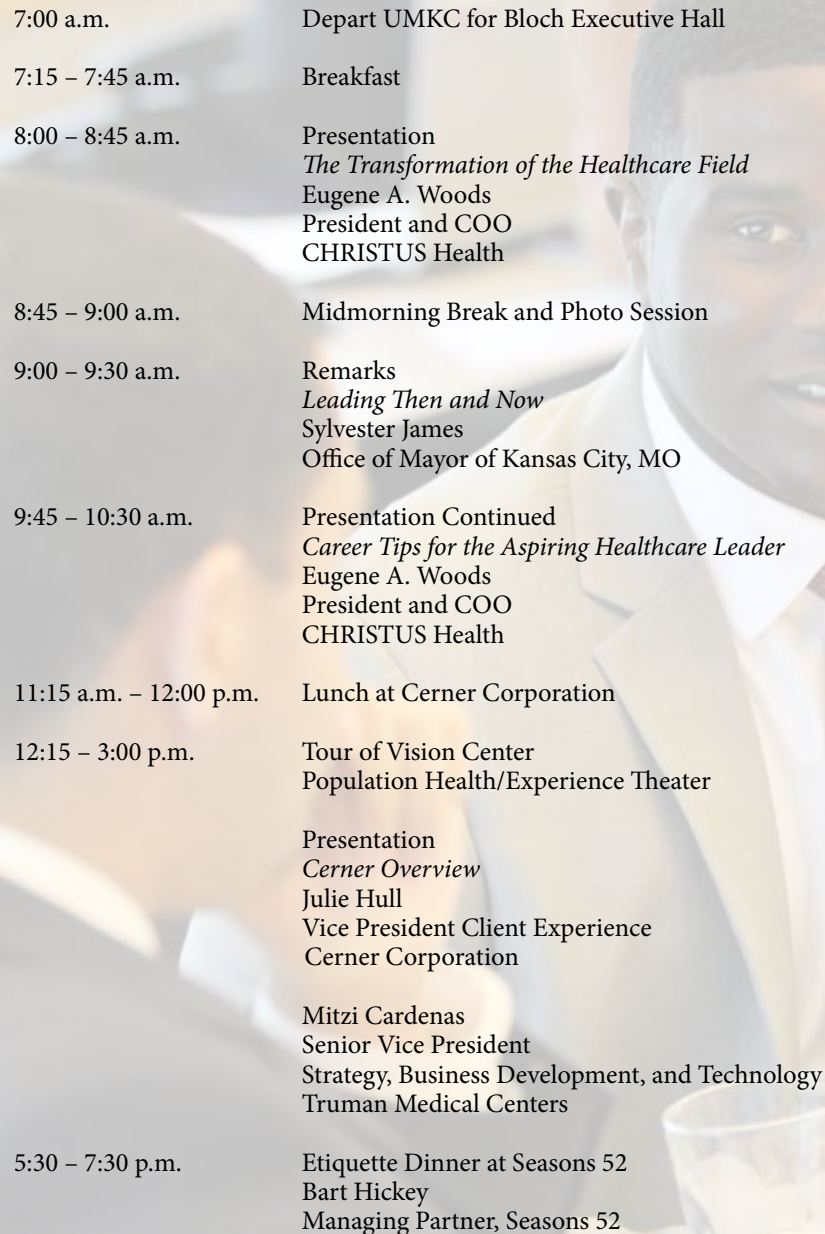
Sporting Kansas City

Negro Leagues Baseball Museum

Nelson-Atkins Museum of Art

Etiquette Dinner at Seasons 52

## Sample Schedule



7:00 a.m.	Depart UMKC for Bloch Executive Hall
7:15 – 7:45 a.m.	Breakfast
8:00 – 8:45 a.m.	Presentation <i>The Transformation of the Healthcare Field</i> Eugene A. Woods President and COO CHRISTUS Health
8:45 – 9:00 a.m.	Midmorning Break and Photo Session
9:00 – 9:30 a.m.	Remarks <i>Leading Then and Now</i> Sylvester James Office of Mayor of Kansas City, MO
9:45 – 10:30 a.m.	Presentation Continued <i>Career Tips for the Aspiring Healthcare Leader</i> Eugene A. Woods President and COO CHRISTUS Health
11:15 a.m. – 12:00 p.m.	Lunch at Cerner Corporation
12:15 – 3:00 p.m.	Tour of Vision Center Population Health/Experience Theater
	Presentation <i>Cerner Overview</i> Julie Hull Vice President Client Experience Cerner Corporation
	Mitzi Cardenas Senior Vice President Strategy, Business Development, and Technology Truman Medical Centers
5:30 – 7:30 p.m.	Etiquette Dinner at Seasons 52 Bart Hickey Managing Partner, Seasons 52

## 2015 BHLI Faculty/Presenters/Facilitators

Rex D. Archer, MD, MPH – Director of Health, City of Kansas City, MO Health Department

Joanne Bluford – Retired Human Resources Associate

Sonja Boone, MD – Senior Director, Community Based Practices, University of Illinois

Ann Cary, PhD – Dean of Nursing and Health Sciences, University of Missouri – Kansas City

Andrew Daniels – Staffing Specialist, Stowers Institute for Medical Research

Neysa Dillion- Brown – Managing Director, Healthcare Practice, Diversified Search

Lenny Cacchio – Vice President, Regional Wealth Planner, The Private Client Reserve of US Bank

Timothy Dreiling – Vice President – Managing Director, Senior Portfolio Manager, The Private Client Reserve of US Bank

Andres Kodaka – Research Associate, Federal Reserve Bank of Kansas City

Joan Evans – Executive Vice President, Innovation & Transformation, Cone Health

Tresia Franklin – Human Resources, Total Rewards and Employee Relation, Hallmark Cards

Esther George – President and Chief Executive, Federal Reserve Bank of Kansas City

Mercedes Givens – Vice President, Wealth Management Consultant, The Private Client Reserve of US Bank

Bart Hickey – Managing Partner, Seasons 52

Julie Hull – Vice President Client Experience, Cerner Corporation

Gloria Jackson – Leathers, Director of Kansas City Civic Engagement, Ewing Marion Kauffman Foundation

Sylvester James – Office of the Mayor of Kansas City

Kamile Johnson, PharmD – Registered Store Manager, Walgreens Specialty Pharmacy

Chuck Mehrer – Network Engineer IV, Federal Reserve Bank of Kansas City

Erika Ramirez – Assistant Vice President and Community Affairs Officer, Federal Reserve Bank of Kansas City

Michael Roane – Senior Vice President and Chief Human Resources Officer, JE Dunn Construction Company

Sister Berta Sailer – Co-Founder, Operation Breakthrough

Bruce Siegel, MD – President/CEO, America's Essential Hospitals

Nicholas Tejada – Chief Executive Officer, Sierra Providence East Medical Center

Qiana Thomason – Vice President, Clinical Operations, Blue Cross Blue Shield of Kansas City

Frank Thompson, MS – HIV Service Manager, City of Kansas City, MO Health Department

Roger C. Williams, Jr., Ed. D. – Educator and Community Leader

Susan Wilson, PhD – Vice Chancellor of Diversity and Inclusion, University of Missouri-Kansas City

Eugene Woods – President/COO, CHRISTUS Health

## Phase I Program Conclusion

At the closing ceremony of the Bluford Healthcare Leadership Institute (BHLI), the scholars delivered a presentation to the BHLI president, BHLI board members, and other invited community leaders.

The fourteen scholars were assigned to one of five groups, and each group chose from one of six pre-selected topics for their final presentation. During the BHLI, the groups researched their chosen topics and collaborated on a 15 minute multi-media presentation that discussed solutions to their question.

The members of each group and their corresponding question are listed below.

### **Group 1: How would you resolve the financial impact related to the cost of end of life care in the healthcare system?**

- *Nahshon Deering*
- *Diante Graves*
- *Immani Salters*

### **Group 2: Discuss the detrimental effects of poor eating habits on population health and provide solutions to the problem.**

- *Khrystopher Hatch*
- *Judith Lovince*

### **Group 3: What is the best way to minimize/eliminate medication errors (associated costs) and to improve medication reconciliation and compliance?**

- *Aishat Gambari*
- *Wendell Hutchings*
- *Imani Taylor*

### **Group 4: What are the benefits of the interface between medical acute care and oral health?**

- *Brenda Carrillo*
- *Carla Jones*
- *Onajh' Porter*

### **Group 5: What are the benefits and prospects of utilizing the services of physician extenders in the workforce?**

- *Matias Hindsman*
- *Kayla Mayes*
- *Briana Showers*

Additionally, each scholar submitted a one page reflective paper about his/her experience and the impact of the BHLI on his/her life (lessons learned, knowledge gained, etc.).

Based on their performance in Phase I of the program, the 2015 BHLI scholars may be selected to participate in Phase II of the Institute in Summer 2016. Phase II will include a paid internship in a notable healthcare environment or association within the continental United States.

### **Pre and Post Program Survey Results:**

*Pre-survey average score was 43%*

*Post survey average score was 97%*



# *The Bluford Healthcare Leadership Institute*

## **Phase II:**

Based upon their successful completion of Phase I of the BHLI in 2014, scholars were placed in paid, full-time summer internships in Summer 2015 in the following notable healthcare organizations:

- *Allscripts Healthcare Solutions, Inc., Raleigh, NC*
- *America's Essential Hospitals, Washington, DC*
- *Blue Cross Blue Shield of Kansas City, Kansas City, MO*
- *Centers for Disease Control and Prevention, Atlanta, GA*
- *Children's Mercy Hospital, Kansas City, MO*
- *CHRISTUS Health, Irving, TX*
- *Cone Health, Greensboro, NC*
- *Delta Dental of Minnesota, Minneapolis, MN*
- *Hennepin County Medical Center, Minneapolis, MN*
- *Maryland Hospital Association, Elkridge, MD*
- *Regional One Health, Memphis, TN*
- *Saint Luke's Health System, Kansas City, MO*

Additional 2014 BHLI scholars also were engaged in the following opportunities during Summer 2015:

- *Vanderbilt Summer Science Academy, Vanderbilt-Ingram Cancer Center, Nashville, TN*
- *Summer Program for Undergraduate Research (SPUR) Medical College of Wisconsin in Milwaukee, WI*



*Maryland Hospital Association's Annual Meeting in Baltimore, MD: Carmela Coyle, President/CEO of Maryland Hospital Association (MHA); Paulnisha Granger, BHLI Intern; Jennifer Witten, Director, Governmental Policy & Advocacy, MHA; Mike Miller; President of Senate, State of MD; Mark Jensen, Chair Executive Committee, MHA*

## Summer 2015 Internship Placement and Project Description for 2014 BHLI Scholars



### Diamond Butler

**University:** North Carolina Agricultural and Technical State University

**Internship Organization:** Cone Health, Greensboro, NC

**Projects/Experiences:** Diamond's internship with the Cone Health System was served at both the Behavioral Health Hospital in Greensboro, NC and the Annie Penn Hospital in Reidsville, NC. She was privileged to work with the leadership team from both hospitals and worked alongside members from varying departments including Clinical Social Work, Dietary and Nutrition, and Nurse Education. Throughout the internship, she learned about hospital budgeting, operation of the staffing system, and hospital protocols and regulations. Diamond applied the LEAN process, a methodology to increase the hospital's competitiveness by improving efficiency and reducing operational waste. During her internship a major renovation process was in progress at both hospitals, and Diamond created Gemba boards as part of the LEAN process, providing visual metrics such as graphs and action plans to communicate alignment of the hospitals' key objectives during the renovations.



### DeNesha Johnson

**University:** University of Missouri – Kansas City

**Internship Organization:** Blue Cross Blue Shield of Kansas City, Kansas City, MO

**Projects/Experiences:** DeNesha's internship at Blue Cross Blue Shield of Kansas City (BlueKC) with the Disease and Case Management Teams of the Clinical Operations Department provided her the opportunity to learn of ways nurses can use their skills in non-clinical settings to help clients manage their healthcare. The internship exposed DeNesha to the role of a nurse as a patient advocate and development coach. DeNesha communicated with Blue KC members regarding their hospital discharge follow up, emergency department follow up, and diabetes education. She worked with nurses to ensure that members were adapting to their home life after leaving the hospital and educated members who had gone to the emergency room about the benefits of urgent care services. DeNesha counseled members on diabetic disease management. DeNesha was offered access to continuing education courses during her internship, and she produced a presentation covering cultural competency and its significance to healthcare professionals. Her internship at BlueKC taught DeNesha how much of a resource she can be for patients and the importance of being a continuous learner to better advocate for her patients.



BlueCross BlueShield  
of Kansas City



### Thomas Clifton

**University:** North Carolina Agricultural and Technical State University

**Internship Organization:** Delta Dental of Minnesota, Minneapolis, MN

**Projects/Experiences:** Thomas's internship at Delta Dental confirmed his interest in and increased his passion for the dental field. The experience provided exposure to and education about current issues in the field, including the roles of dental therapists and the benefits of the use of an appropriate mouthpiece during sports and even the second stages of labor to maintain dental health. As part of his internship experience, Thomas participated in a two week Dental Experience Program at the University of Minnesota and gained valuable knowledge about the dental school application process. As part of the varying experiences provided by Delta Dental, Thomas participated in a Mission of Mercy clinic and gained exposure to the practice of leadership principles by attending executive meetings and shadowing the organization's CEO.



DELTA DENTAL OF MINNESOTA



### Evan Bailey

**University:** Florida Agricultural and Mechanical University

**Internship Organization:** America's Essential Hospitals, Washington, DC

**Projects/Experiences:** During his internship at America's Essential Hospitals (AEH), Evan worked under the direct guidance of the organization's president and CEO, Dr. Bruce Siegel. Rotating throughout the organization's policy, advocacy and research wings, while collaborating with the Partnership for Medicaid, allowed Evan to gain extensive experience on policies relating to the Affordable Care Act and Medicaid and Medicare payments. Evan was also presented the unique opportunity to attend VITAL 2015, AEH's annual national conference, which was held in San Diego, California. While at VITAL, Evan was privileged to work alongside leaders of the healthcare industry as important issues were addressed including hospital financing, care coordination, and turnaround strategies. During his internship, he worked on various projects, including playing an instrumental role in carrying out the organization's Telehealth initiatives. Evan also led a project focused on measuring and evaluating the economic impact of AEH members on their local and state economies and created a policy brief that complemented AEH's policy and advocacy goals.



### Nahshon Thomas

**University:** Kansas City Kansas Community College

**Internship Organization:** Hennepin County Medical Center, Minneapolis, MN

**Projects/Experiences:** Nahshon's internship at Hennepin County Medical Center (HCMC) in Minneapolis, MN provided him opportunities to work with members of the Community Engagement, Public Relations and Human Resources Departments. He participated in various community events sharing information about poison control and head trauma, including the distribution of free helmets. Nahshon was the event lead and volunteer coordinator for the organization during one month of his internship. He completed an analysis of the organization's Public Relations usage of social media and delivered a presentation on how HCMC's usage compared to other healthcare organizations and presented a plan for improved usage. Nahshon also conducted research related to the organization's online recruiting and presented an improvement plan to the Human Resources Department. During Nahshon's final presentation to HCMC, he shared an innovative program for scheduling appointments for first time visitors to the organization. One of the important components of Nahshon's internship was his opportunity to shadow key members of the executive team and view their leadership principles in action.



Hennepin County Medical Center



### Jasmin Guzman

**University:** University of Missouri – Kansas City

**Internship Organization:** Children's Mercy Hospital, Kansas City, MO

**Projects/Experiences:** Jasmin's internship at Children's Mercy Hospital (CMH) began with a five week rotation through varying departments including Quality Improvement, Strategic Planning, Environmental Services, Pediatric Intensive Care Unit, and the Neonatal Intensive Care Unit. The final five weeks of her internship were conducted in the volunteer office where she completed audits of the department's records. The CMH internship provided Jasmin opportunities for professional development through attendance at the hospital's lunch and learns and a meeting with the CEO/President. Jasmin continued her healthcare exposure by becoming a volunteer at Children's Mercy.





### Gregory Jones

**University:** North Carolina Agricultural and Technical State University

**Internship Organization:** Saint Luke's Health System, Kansas City, MO

**Projects/Experiences:** During Gregory's internship in the Cardiac Rehabilitation Unit of Saint Luke's Hospital, he assisted in the rehabilitation of cardiac rehab patients and gained extensive knowledge about heart disease, blood pressure, intervention, bypasses and medication. He worked on the case management for a patient suffering from cardiomyopathy and educated him on risk stratifications. Gregory had the opportunity to observe varying clinical tracks during his internship including inpatient and outpatient physical therapy and nursing. He observed nuclear testing and echo stress testing, in addition to participating in board meetings with members of the hospital's executive team.



### Peace Odiase

**University:** Fisk University

**Internship Organization:** Allscripts Healthcare Solutions Inc., Raleigh, NC

**Projects/Experiences:** Peace's internship at Allscripts included work as an instructional design intern with the Educational Services Team. Her primary project was to develop a web-based form to facilitate enrolling users into programs of their choice. She enjoyed working with her international mentor who was stationed in India. Other projects she participated in included categorizing customer satisfaction and end-user testing of a developing project. Allscripts' internship program provided Peace with exposure to varying fields within the company, offering her opportunities to research areas of interest and to learn from the company's leadership team and her fellow interns.



### Paulnisha Granger

**University:** North Carolina Agricultural and Technical State University

**Internship Organization:** Maryland Hospital Association, Elkridge, MD

**Projects/Experiences:** During her internship at the Maryland Hospital Association (MHA), Paulnisha worked under the direct guidance of the organization's president, Carmela Coyle, and focused on activities, projects, and discussions that embodied what it means to be a leader in the healthcare system. The internship provided her the opportunity to see firsthand how respected leaders present themselves, make impactful decisions, and articulate their thoughtful comments. She had the opportunity to meet not only leaders in healthcare and state government, but also the men and women who worked first hand to stabilize and treat patients infected by the Ebola virus. One of Paulnisha's key projects was to research and construct legislative portfolios for the MHA's governance department for its use during the state's legislative session. An additional project included formulating a grid and incorporating possible data sources for the MHA's task force on obstetrics to determine the accessibility and capacity of obstetric services in the state.







## Jacorey Billings

**University:** Fisk University

**Internship Organization:** CHRISTUS Health, Irving, TX

**Projects/Experiences:** Jacorey's internship with CHRISTUS Health provided him unique opportunities to view leadership principles in action as he was privileged to attend President's Council Meeting and the Operations Leadership Group comprised of the organization's regional CEOs. In his work in the Accounts Payable Department, Jacorey learned first-hand the processes in place for the organization's posting and processing of invoices and payment authorizations in accordance with established policies and procedures. He attended weekly implementation meetings for the organization's new Electronic Funds Transfer card initiative with a national bank. Jacorey's projects increased his skills in internal audit reporting, business communication, collaborative problem solving, and vendor maintenance. Jacorey received technology training in the following softwares: Meditech, a medical information technology software; BancTec a financial transaction automation software; ServiceNow, an information technology service software; and Concur, a travel and expense management software.



## LaShaundra Everhart

**University:** Clayton State University

**Internship Organization:** Centers for Disease Control and Prevention, Atlanta, GA

**Projects/Experiences:** LaShaundra interned with the National Center for Chronic Disease Prevention and Health Promotion, a center that functions under the umbrella of the Centers for Disease Control and Prevention (CDC). She worked collaboratively on the State Innovations Project in the Division of Population Health to showcase approaches in selected states that have made great strides in areas such as health equity, data informatics, environmental approaches, health system interventions, and community-clinical linkages. As part of the project, she conducted key informant interviews with each state's Chronic Disease Director. During her internship, LaShaundra attended Shaping Policy for Health training in New York and learned how public policies are assessed, framed, influenced, implemented, and evaluated. In addition, she also attended the Health Disparities Conference which increased her interest in addressing social determinants of health and eliminating health disparities. LaShaundra's placement at the CDC was coordinated with the assistance of the Directors of Health Promotion and Education. Due to LaShaundra's stellar performance in her initial 12 week internship, she was invited to continue her internship through the Oak Ridge Institute for Science and Education (ORISE) internship/fellowship program.



## Raynard Ware

**University:** Morehouse College

**Internship Organization:** Regional One Health, Memphis, TN

**Projects/Experiences:** Raynard's experience as an Executive Intern at Regional One Health provided him the opportunity to study first-hand the day to day operations of a hospital from an executive's viewpoint. Raynard shadowed various members of the hospital's leadership team including the Chief Operating Officer, Chief Nursing Officer, Chief Information Officer, Sr. Vice President of Human Resources, and Sr. Vice President of Ambulatory Services. He studied profit and loss statements within different departments of the hospital and worked alongside a business analytics team to analyze data through a metric driven management cycle. Raynard learned concepts around Lean Six Sigma that help an organization to efficiently cut cost and ultimately increase the quality of care for the individuals served.





*BHLI Scholars at Seasons 52 following Etiquette Dinner*



*Qiana Thomason, Vice President of Clinical Operations at Blue Cross Blue Shield of Kansas City*



*Bruce Siegel, MD President/CEO of America's Essential Hospitals, addresses Scholars at the Stowers Institute for Medical Research*



*Ruth Ramsey, Publisher for Our Health Matters magazine, pictured with Scholars*





*John Bluford, III, MBA, FACHE, President of the BHLI, addresses Scholars at the Kauffman Foundation Conference Center*



*Mark Steele, MD, Chief Medical Officer, dialogues with Scholars at Truman Medical Centers*



*Sonja Boone, MD, Senior Director for Community Practices at the University of Illinois, addresses Scholars outside the Kauffman Foundation*



*Jacquie Wilson, Corporate Patient Experience Officer at Truman Medical Centers, pictured with Scholars*



*Joan Evans, Executive Vice President of Innovation and Transformation, Cone Health and Neysa Dillon-Brown, Managing Director, Healthcare Practice for Diversified Search*



*Ann Cary, PhD, Dean of Nursing and Health Studies at the University of Missouri Kansas City*



*John Bluford, III, and Esther George, President and Chief Executive of the Federal Reserve Bank of Kansas City, pictured with Scholars at the Federal Reserve*





*Nicholas Tejada, CEO of Sierra Providence East Medical Center, pictured with Scholars at the UMKC Bloch School of Management*



*John Bluford, III, shares a laugh with Scholars*



*Peggy Dunn, Mayor of the City of Leawood, Kansas and Chair of the Board of Directors of Truman Medical Centers, greets Scholars*

## Speakers from Truman Medical Centers

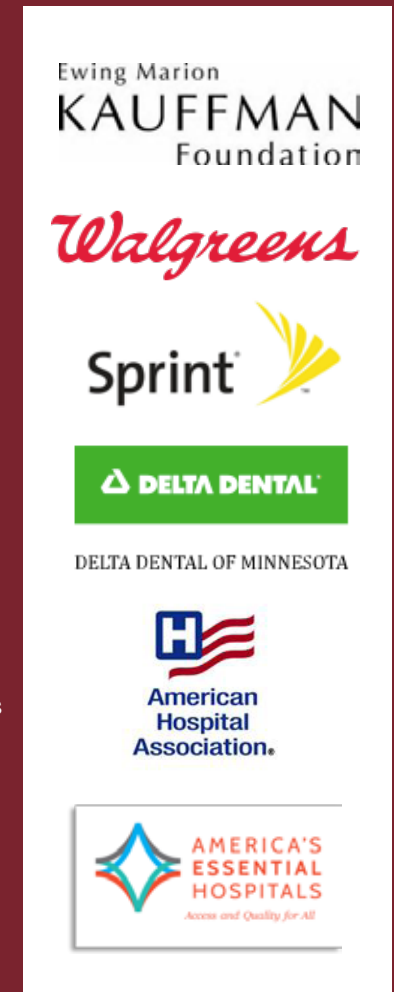
Mitzi Cardenas - Sr. VP/Strategy, Business Development and Performance Integration/Chief Information Officer  
Valerie Chow, MD - Chair of Anesthesiology  
William Colby, JD - General Counsel  
Niki Donawa - Chief Community Relations Officer  
Sharon Freese - Associate Administrator, Behavioral Health, Quality/Risk Management and Workforce Development  
Gerard Grimaldi - Vice President, Health Policy and Government Relations  
Paula Livingston, DDS - MPH Manager, Independence School-Based Dental Program  
James Martin - Curator, Center for the Healing Arts  
Marsha Morgan - Chief Operating Officer, Behavioral Health  
Michelle Mitchell - Assistant Grocery Manager, Innovation  
Leo Prieto - Director, Community Outreach  
Charlie Shields - President & Chief Executive Officer  
Mark Steele, MD - Chief Medical Officer and Chief Operating Officer  
Jacque Wilson, RN - Corporate Patient Experience Officer

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